

CIC Digital Twin Hub Visitor Regulations

Opening Day

Monday to Friday; Saturday, Sunday and Public Holidays will be opened on a needed basis.

Visitor Conduct

Visitors must comply with the rules, regulations, terms and conditions of the CIC Digital Twin Hub and respect other visitors and CIC Digital Twin Hub staff. Unruly, illegal and dangerous behaviors and foul languages will not be tolerated and violators may be asked to leave the CIC Digital Twin Hub immediately.

Visitors are not allowed to operate or trial on the exhibits without the assistance or supervision of the CIC Digital Twin Hub staffs. For assistance or supervision, visitors must book for a guided tour in advance.

Items Not Permitted

- Dangerous or hazardous materials
- Food and drinks, except baby food and water
- Backpacks, or any objects that exceed 230 mm x 360 mm x 560 mm
- Carts or other wheeled carriers, except strollers and wheelchairs

Photography & Filming

Photographs and videos may be taken for personal use. Wedding or graduation photography, photography in costume and any commercial photography and filming are strictly prohibited except with prior permission granted from the CIC Digital Twin Hub.

No Smoking

For the comfort of all visitors, smoking is prohibited in the CIC Digital Twin Hub.

No Pets

Except guide dogs for the blind, all pets are not allowed entry into the CIC Digital Twin Hub.

Last updated: Jul 2023



No Liability to Loss and Damage

The CIC Digital Twin Hub shall not be liable for any loss and damage of visitors' belongings at any time inside the CIC Digital Twin Hub area.

Inclement Weather Arrangement

Special arrangements will be implemented when a Black Rainstorm Warning Signal and/or Tropical Cyclone Signal No.8 or above are hoisted.

Junior Visitors

Any person aged 11 or below must be accompanied by an adult (aged 18 or above).

Accessibility

The CIC Digital Twin Hub and its facilities are fully accessible for guests with special needs. Facilities include wheelchair access and accessible toilets. Visitors in need may inquire of CIC Digital Twin Hub staff.

Last updated: Jul 2023